Syllabus

Course Description

Course Title	Local Welfare Development
Course Code	51087
Course Title Additional	
Scientific-Disciplinary Sector	NN
Language	German; Italian
Degree Course	Bachelor in Social Work
Other Degree Courses (Loaned)	
Lecturers	Prof. Federica Viganò, federica.vigano@unibz.it https://www.unibz.it/en/faculties/education/academic-staff/person/21735 Dr. Sabina Frei, Sabina.Frei@unibz.it https://www.unibz.it/en/faculties/education/academic-staff/person/29908 Prof. Marco Accorinti, Marco.Accorinti@unibz.it https://www.unibz.it/en/faculties/education/academic-staff/person/38180
Teaching Assistant	
Semester	First semester
Course Year/s	3
CP	12
Teaching Hours	90
Lab Hours	0
Individual Study Hours	210
Planned Office Hours	36
Contents Summary	The module will provide an analysis of local welfare systems: models, historical evolution, and institutional framework within the Italian context and the Autonomous Province. Focus on social

	programming and processes of social evaluation and reporting.
Course Topics	n-depth analysis of national and provincial welfare regimes, governance and social participation models, relationships among institutional actors, professionals and service users; social planning, indicator development, evaluation models and report writing.
Keywords	social Work, welfare system; welfare regimes, social impact
Recommended Prerequisites	none
Propaedeutic Courses	
Teaching Format	Lectures will also be supported by digital teaching tools. Seminars with external experts will be organized.
Mandatory Attendance	In accordance with the regulation
Specific Educational Objectives and Learning Outcomes	The course aims to provide a fundamental and critical examination of the conditions and practices of local welfare production from a multilevel perspective. It will also provide foundational knowledge of the main aspects of planning and evaluation of social policies and services. In particular, it will offer: - basic knowledge about welfare production in a multilevel system, focusing in particular on the actors, the spaces and the sectors, especially in the local context or on their local configuration; - fundamental knowledge to be able to evaluate and monitor social work; - reflection on information systems and on the evaluation approaches currently applied in the field of social work. Approaches and techniques for monitoring and evaluating interventions in social work will be introduced and explored in the workshops. The course offers a general overview of scientific content, but it is also designed to acquire skills and knowledge useful for addressing professional issues.
Specific Educational Objectives and Learning Outcomes (additional info.)	
Assessment	The module examination consists of:

	a written examination in German, to be taken on the examination date, consisting of a test and three open-ended questions (Module 1 Frei); a group paper, written in Italian and English and submitted before the examination date, focusing on an evaluation project for a social service or intervention and the development of the related indicators (Module 2 Accorinti e Viganò); an oral examination, held on the examination date, aimed at assessing students' overall knowledge of the course content and discussing the group project. Optional learning assessments will be offered during the course, primarily to monitor progress on the group work. To pass the module examination, students must achieve a passing grade in both components.
Evaluation Criteria	Acquisition and discussion of the course content, as well as the ability to understand and apply it to professional issues and problems. The written component will be assessed with particular attention to the use of relevant academic literature, logical structure, clarity of argumentation, critical analytical skills and formal accuracy. In the oral component, particular attention will be paid to communication and reflective skills, as well as knowledge of the topics covered in the course. Participation in class, interaction and discussion with the lecturers, and especially group work are intended as integral components of the learning process. During the examination, students' personal engagement throughout the course will be assessed through a participatory and shared evaluation process.
Required Readings	modulo 1 Frei Böllert, K. (Hrsg.) (2011). Soziale Arbeit Als Wohlfahrtsproduktion. Wiesbaden: VS Verlag für Sozialwissenschaften modulo 2 Accorinti e Viganò U. De Ambrogio, Bertotti T., Merlini F., L'assistente sociale e la valutazione, Carocci, Roma, 2007. First and second part for attending students; the entire book for non-attending students. Malley and Fernandez (2010), Measuring quality in social care

	services: theory and practice, Annals of Public and Cooperative Economics 81:4 2010
Supplementary Readings	• L. Altieri, Valutazione e Partecipazione. Per una metodologia interattiva e negoziale, Franco • Angeli, Milano, 2009 • L. Bernardi, Percorsi di ricerca sociale. Conoscere, decidere, valutare, Carrocci, Roma, 2005 • C. Bezzi, Il disegno della ricerca valutativa, Angeli, Milano, 2003 • F. Ciucci, Valutazione delle politiche e dei servizi sociali, Franco Angeli, Milano, 2008 • L. Fazzi, Servizio sociale riflessivo. Metodi e tecniche per gli assistenti sociali, Franco Angeli, • Milano, 2015 • M. Maretti, Valutazione e politiche sociali, Aracne, Roma, 2015 • Obinger, H. & Schmidt, M. G. (Hrsg.) (2019). Handbuch Sozialpolitik. Wiesbaden: Springer VS. • Nothdurfter, Urban. (2011). Servizio sociale e politiche sociali: quali professionisti per quale welfare?. Autonomie locali e servizi sociali. XXXIV. 521 - 534
Further Information	
Sustainable Development Goals (SDGs)	No poverty, Peace, justice and strong institutions, Quality education, Good health and well-being

Course Module

Course Constituent Title	Actors, Sectors and Spaces of Welfare
Course Code	51087A
Scientific-Disciplinary Sector	GSPS-08/A
Language	German
Lecturers	Dr. Sabina Frei, Sabina.Frei@unibz.it https://www.unibz.it/en/faculties/education/academic-staff/person/29908
Teaching Assistant	

Semester	First semester
CP	6
Responsible Lecturer	
Teaching Hours	45
Lab Hours	0
Individual Study Hours	105
Planned Office Hours	18
Contents Summary	(1) Basic elements of different welfare regimes (2) Welfare production as a complex practice in a multi-level system (3) Actors of welfare production with an in-depth look at professionals and users (4) Spaces of welfare production with an in-depth look at the local dimension (5) Sectors of welfare production with an in-depth look at the interplay and areas of tension between them.
Course Topics	(1) Analysis of welfare regimes and their impact on welfare production (2) The interaction between sectors, spaces, and actors in welfare production (3) Participation and shared responsibility in welfare production (4) Local design of welfare production within the framework of social planning (5) Particularities and challenges in different sectors of welfare production
Teaching Format	Lectures, exercises, group work
Required Readings	Böllert, K. (Hrsg.) (2011). Soziale Arbeit Als Wohlfahrtsproduktion. Wiesbaden: VS Verlag für Sozialwissenschaften. Dischler, A. & Kulke, D. (2021). Politische Praxis und Soziale Arbeit. Theorie, Empirie und Praxis politischer Sozialer Arbeit. Leverkusen-Opladen: Verlag Barbara Budrich. Kazepov, Y. & Carbone, D. (2018). Che cos'è il welfare state? Roma: Carocci.

	Obinger, H. & Schmidt, M. G. (Hrsg.) (2019). Handbuch Sozialpolitik. Wiesbaden: Springer VS. Möhle, M. (2020). Sozialstaaten in der Europäischen Union. In: Europäische Sozialpolitik. Springer VS, Wiesbaden. Nothdurfter, Urban. (2011). Servizio sociale e politiche sociali: quali professionisti per quale welfare?. Autonomie locali e servizi sociali. XXXIV. 521 - 534.
Supplementary Readings	Campanini, A. (ed.) (2022). Dizionario di Servizio Sociale. Roma: Carocci Faber.

Course Module

Course Constituent Title	Planning and Evaluation of Social Services
Course Code	51087B
Scientific-Disciplinary Sector	GSPS-08/A
Language	Italian
Lecturers	Prof. Federica Viganò, federica.vigano@unibz.it https://www.unibz.it/en/faculties/education/academic-staff/person/21735 Prof. Marco Accorinti, Marco.Accorinti@unibz.it https://www.unibz.it/en/faculties/education/academic-staff/person/38180
Teaching Assistant	
Semester	First semester
CP	6
Responsible Lecturer	
Teaching Hours	30 h - Accorinti Marco 15 h - Viganò Federica
Lab Hours	0
Individual Study Hours	105
Planned Office Hours	18

Contents Summary	1.Examining evaluation system in social work (case studies) 2.How to build an activity plan (developing indicators, monitoring, evaluating, reporting)
Course Topics	1. Basic concepts of planning in social services 2. Programming and evaluation models 3. Monitoring and evaluation 4. The evaluation programming cycle and tools
Teaching Format	Exercises, group work, face-to-face classes, e-activities (monitoring + feedback + video call) general for the class and for groups The lab develop indicators for the evaluation of a social activity/case.
Required Readings	Modul 2a U. De Ambrogio, Bertotti T., Merlini F., L'assistente sociale e la valutazione, Carocci, Roma, 2007. Parte prima e parte seconda per le persone che frequentano, tutto per chi non può frequentare Modul 2b Malley and Fernandez (2010), Measuring quality in social care services: theory and practice, Annals of Public and Cooperative Economics 81:4 2010 bibliografia aggiuntiva: L. Altieri, Valutazione e Partecipazione. Per una metodologia interattiva e negoziale, Franco Angeli, Milano, 2009 L. Bernardi, Percorsi di ricerca sociale. Conoscere, decidere, valutare, Carrocci, Roma, 2005 C. Bezzi, Il disegno della ricerca valutativa, Angeli, Milano, 2003 F. Ciucci, Valutazione delle politiche e dei servizi sociali, Franco Angeli, Milano, 2008 L. Fazzi, Servizio sociale riflessivo. Metodi e tecniche per gli assistenti sociali, Franco Angeli, Milano, 2015

	M. Maretti, Valutazione e politiche sociali, Aracne, Roma, 2015
Supplementary Readings	Durante il corso verrà fornita o resa disponibile ulteriore letteratura di lavoro sotto forma di articoli specialistici. • Merlo, G. (2014). La programmazione sociale. Roma: Carocci. • Burgalassi M., Noci E., Cecchini L., Accorinti M. (2026), L'assistente sociale nella programmazione del welfare locale, Trento: Erikson.