

# Syllabus

## *Course Description*

Course Title	Local Welfare Development
Course Code	51087
Course Title Additional	
Scientific-Disciplinary Sector	NN
Language	German; Italian
Degree Course	Bachelor in Social Work
Other Degree Courses (Loaned)	
Lecturers	<p>Dr. Federica Viganò, federica.vigano@unibz.it <a href="https://www.unibz.it/en/faculties/education/academic-staff/person/21735">https://www.unibz.it/en/faculties/education/academic-staff/person/21735</a></p> <p>Dr. Sabina Frei, Sabina.Frei@unibz.it <a href="https://www.unibz.it/en/faculties/education/academic-staff/person/29908">https://www.unibz.it/en/faculties/education/academic-staff/person/29908</a></p> <p>Prof. Marco Accorinti, Marco.Accorinti@unibz.it <a href="https://www.unibz.it/en/faculties/education/academic-staff/person/38180">https://www.unibz.it/en/faculties/education/academic-staff/person/38180</a></p>
Teaching Assistant	
Semester	First semester
Course Year/s	3
CP	12
Teaching Hours	90
Lab Hours	0
Individual Study Hours	210
Planned Office Hours	36
Contents Summary	The module will provide an analysis of local welfare systems: models, historical evolution, and institutional framework within the Italian context and the Autonomous Province. Focus on social

	programming and processes of social evaluation and reporting.
<b>Course Topics</b>	In-depth study of social policy and governance models. Case studies.
<b>Keywords</b>	social Work, welfare system
<b>Recommended Prerequisites</b>	none
<b>Propaedeutic Courses</b>	
<b>Teaching Format</b>	Lectures will also be supported by digital teaching tools. Seminars with external experts will be organized.
<b>Mandatory Attendance</b>	In accordance with the regulation
<b>Specific Educational Objectives and Learning Outcomes</b>	<p>The course aims to provide a fundamental and critical examination of the conditions and practices of local welfare production from a multilevel perspective. It will also provide foundational knowledge of the main aspects of planning and evaluation of social policies and services. In particular, it will offer:</p> <ul style="list-style-type: none"> <li>- basic knowledge about welfare production in a multilevel system, focusing in particular on the actors, the spaces and the sectors, especially in the local context or on their local configuration;</li> <li>- fundamental knowledge to be able to evaluate and monitor social work;</li> <li>- reflection on information systems and on the evaluation approaches currently applied in the field of social work.</li> </ul> <p>Approaches and techniques for monitoring and evaluating interventions in social work will be introduced and explored in the workshops.</p> <p>The course offers a general overview of scientific content, but it is also designed to acquire skills and knowledge useful for addressing professional issues.</p>
<b>Specific Educational Objectives and Learning Outcomes (additional info.)</b>	
<b>Assessment</b>	The exam consists of a written part and an oral part, each contributing 50% to the final grade. During the course, guidance will be provided for both the written part (which may also be taken during the year through supplementary intermediate tests) and the oral part.

	The final exam will integrate both the written and oral parts.
<b>Evaluation Criteria</b>	<p>Acquisition and discussion of the taught content, as well as understanding and use of it in relation to professional issues and problems.</p> <p>In the written work, attention is paid to referencing specialized literature, logical structure, clear argumentation, critical analysis skills, and formal correctness.</p> <p>In the oral exam, particular attention is given to communication and reflection skills.</p> <p>Another criterion concerns active participation in the course through an overall assessment that takes into account the following elements: attendance at lessons, contribution during discussions, individual commitment in group work, reflections or feedback provided, participation in online forums and discussions, and direct observations during the lessons.</p> <p>Module weighting: Module 1 50%, Module 2a+2b 50%.</p>
<b>Required Readings</b>	<p>modulo 1</p> <p>Böllert, K. (Hrsg.) (2011). Soziale Arbeit Als Wohlfahrtsproduktion. Wiesbaden: VS Verlag für Sozialwissenschaften</p> <p>modulo 2a</p> <p>U. De Ambrogio, Bertotti T., Merlini F., L'assistente sociale e la valutazione, Carocci, Roma, 2007. First and second part for attending students; the entire book for non-attending students.</p> <p>modulo 2b</p> <p>Malley and Fernandez (2010), Measuring quality in social care services: theory and practice, Annals of Public and Cooperative Economics 81:4 2010</p> <p>Other readings</p> <ul style="list-style-type: none"> <li>• L. Altieri, Valutazione e Partecipazione. Per una metodologia interattiva e negoziale, Franco</li> <li>• Angeli, Milano, 2009</li> </ul>

	<ul style="list-style-type: none"> <li>• L. Bernardi, Percorsi di ricerca sociale. Conoscere, decidere, valutare, Carrocci, Roma, 2005</li> <li>• C. Bezzi, Il disegno della ricerca valutativa, Angeli, Milano, 2003</li> <li>• F. Ciucci, Valutazione delle politiche e dei servizi sociali, Franco Angeli, Milano, 2008</li> <li>• L. Fazzi, Servizio sociale riflessivo. Metodi e tecniche per gli assistenti sociali, Franco Angeli, Milano, 2015</li> <li>• M. Maretti, Valutazione e politiche sociali, Aracne, Roma, 2015</li> <li>• Obinger, H. &amp; Schmidt, M. G. (Hrsg.) (2019). Handbuch Sozialpolitik. Wiesbaden: Springer VS.</li> <li>• Nothdurfter, Urban. (2011). Servizio sociale e politiche sociali: quali professionisti per quale welfare?. Autonomie locali e servizi sociali. XXXIV. 521 - 534</li> </ul>
<b>Supplementary Readings</b>	<p>Further working literature in the form of specialist articles will be given or made available during the course.</p> <ul style="list-style-type: none"> <li>• Merlo, G. (2014). La programmazione sociale. Roma: Carocci.</li> </ul>
<b>Further Information</b>	
<b>Sustainable Development Goals (SDGs)</b>	No poverty, Peace, justice and strong institutions, Quality education, Good health and well-being

## *Course Module*

<b>Course Constituent Title</b>	Actors, Sectors and Spaces of Welfare
<b>Course Code</b>	51087A
<b>Scientific-Disciplinary Sector</b>	SPS/09
<b>Language</b>	German
<b>Lecturers</b>	Dr. Sabina Frei, Sabina.Frei@unibz.it <a href="https://www.unibz.it/en/faculties/education/academic-staff/person/29908">https://www.unibz.it/en/faculties/education/academic-staff/person/29908</a>
<b>Teaching Assistant</b>	
<b>Semester</b>	First semester
<b>CP</b>	6

<b>Responsible Lecturer</b>	
<b>Teaching Hours</b>	45
<b>Lab Hours</b>	0
<b>Individual Study Hours</b>	105
<b>Planned Office Hours</b>	18
<b>Contents Summary</b>	<p>(1) Basic elements of different welfare regimes</p> <p>(2) Welfare production as a complex practice in a multi-level system</p> <p>(3) Actors of welfare production with an in-depth look at professionals and users</p> <p>(4) Spaces of welfare production with an in-depth look at the local dimension</p> <p>(5) Sectors of welfare production with an in-depth look at the interplay and areas of tension between them.</p>
<b>Course Topics</b>	<p>(1) Analysis of welfare regimes and their impact on welfare production</p> <p>(2) The interaction between sectors, spaces, and actors in welfare production</p> <p>(3) Participation and shared responsibility in welfare production</p> <p>(4) Local design of welfare production within the framework of social planning</p> <p>(5) Particularities and challenges in different sectors of welfare production</p>
<b>Teaching Format</b>	Lectures, exercises, group work
<b>Required Readings</b>	<p>Böllert, K. (Hrsg.) (2011). Soziale Arbeit Als Wohlfahrtsproduktion. Wiesbaden: VS Verlag für Sozialwissenschaften.</p> <p>Dischler, A. &amp; Kulke, D. (2021). Politische Praxis und Soziale Arbeit. Theorie, Empirie und Praxis politischer Sozialer Arbeit. Leverkusen-Opladen: Verlag Barbara Budrich.</p> <p>Kazepov, Y. &amp; Carbone, D. (2018). Che cos'è il welfare state? Roma: Carocci.</p> <p>Obinger, H. &amp; Schmidt, M. G. (Hrsg.) (2019). Handbuch Sozialpolitik. Wiesbaden: Springer VS.</p>

	<p>Möhle, M. (2020). Sozialstaaten in der Europäischen Union. In: Europäische Sozialpolitik. Springer VS, Wiesbaden.</p> <p>Nothdurfter, Urban. (2011). Servizio sociale e politiche sociali: quali professionisti per quale welfare?. Autonomie locali e servizi sociali. XXXIV. 521 - 534.</p>
<b>Supplementary Readings</b>	<p>Campanini, A. (ed.) (2022). Dizionario di Servizio Sociale. Roma: Carocci Faber.</p>

## *Course Module*

<b>Course Constituent Title</b>	Planning and Evaluation of Social Services
<b>Course Code</b>	51087B
<b>Scientific-Disciplinary Sector</b>	SPS/09
<b>Language</b>	Italian
<b>Lecturers</b>	<p>Dr. Federica Viganò, federica.vigano@unibz.it <a href="https://www.unibz.it/en/faculties/education/academic-staff/person/21735">https://www.unibz.it/en/faculties/education/academic-staff/person/21735</a></p> <p>Prof. Marco Accorinti, Marco.Accorinti@unibz.it <a href="https://www.unibz.it/en/faculties/education/academic-staff/person/38180">https://www.unibz.it/en/faculties/education/academic-staff/person/38180</a></p>
<b>Teaching Assistant</b>	
<b>Semester</b>	First semester
<b>CP</b>	6
<b>Responsible Lecturer</b>	
<b>Teaching Hours</b>	<p>30 h - Accorinti Marco</p> <p>15 h - Viganò Federica</p>
<b>Lab Hours</b>	0
<b>Individual Study Hours</b>	105
<b>Planned Office Hours</b>	18
<b>Contents Summary</b>	<p>1.Examining evaluation system in social work (case studies)</p> <p>2.How to build an activity plan (developing indicators, monitoring, evaluating, reporting)</p>

<b>Course Topics</b>	1. Basic concepts of planning in social services 2. Programming and evaluation models 3. Monitoring and evaluation 4. The evaluation programming cycle and tools
<b>Teaching Format</b>	<p>Exercises, group work, face-to-face classes, e-activities (monitoring + feedback + video call) general for the class and for groups</p> <p>The lab develop indicators for the evaluation of a social activity/case.</p>
<b>Required Readings</b>	<p>Modul 2a</p> <p>U. De Ambrogio, Bertotti T., Merlini F., L'assistente sociale e la valutazione, Carocci, Roma, 2007. Parte prima e parte seconda per le persone che frequentano, tutto per chi non può frequentare</p> <p>Modul 2b</p> <p>Malley and Fernandez (2010), Measuring quality in social care services: theory and practice, Annals of Public and Cooperative Economics 81:4 2010</p> <p>bibliografia aggiuntiva:</p> <p>L. Altieri, Valutazione e Partecipazione. Per una metodologia interattiva e negoziale, Franco Angeli, Milano, 2009</p> <p>L. Bernardi, Percorsi di ricerca sociale. Conoscere, decidere, valutare, Carrocci, Roma, 2005</p> <p>C. Bezzi, Il disegno della ricerca valutativa, Angeli, Milano, 2003</p> <p>F. Ciucci, Valutazione delle politiche e dei servizi sociali, Franco Angeli, Milano, 2008</p> <p>L. Fazzi, Servizio sociale riflessivo. Metodi e tecniche per gli assistenti sociali, Franco Angeli, Milano, 2015</p> <p>M. Maretti, Valutazione e politiche sociali, Aracne, Roma, 2015</p>
<b>Supplementary Readings</b>	